

Integrated Health, Counselling and Accessibility Services

MEG HOUGHTON, DIRECTOR STUDENT ACCESS, WELLNESS
AND DEVELOPMENT

MEG.HOUGHTON@HUMBER.CA

@M_HTON



**WE ARE
HUMBER**

WELLNESS & ACCESSIBILITY CENTRE

OUR TEAM:

4 physicians, 9 psychotherapists, 7 nurses, 4 reception/billing staff, 1 health promotion coordinator
11 accessibility consultants, 3 adaptive technologists, 5 accessibility support staff,
1 director, 2 associate directors, 1 office manager

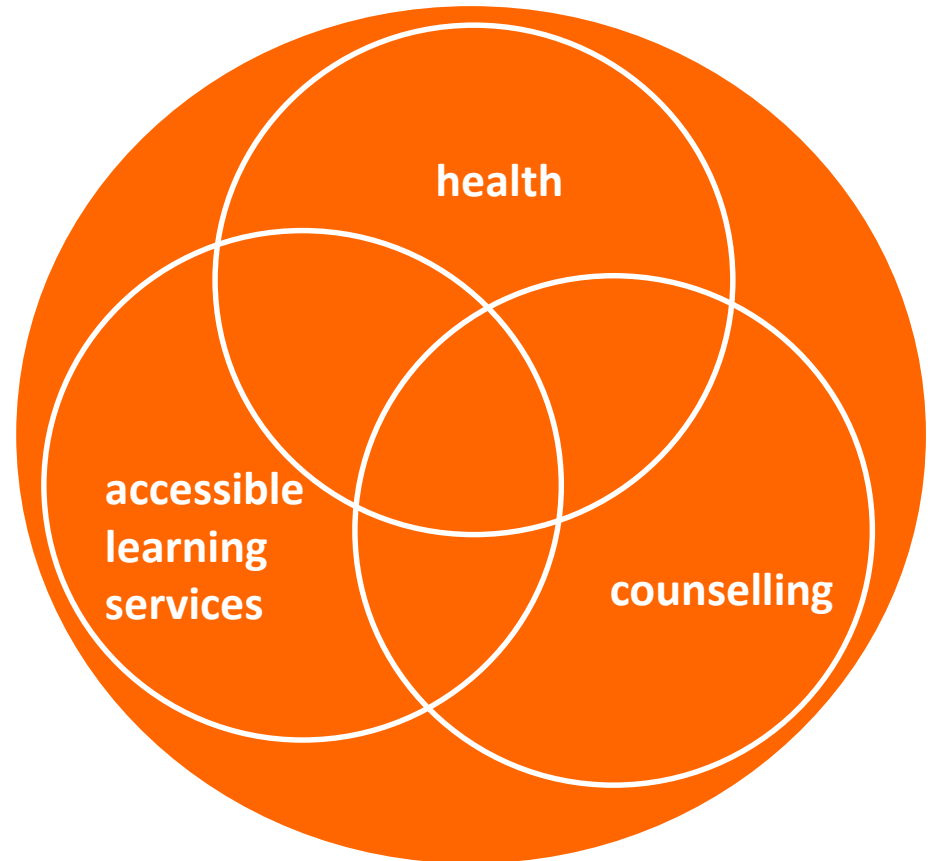


SUCCESSSES:

- COMMON VISION FOR STUDENT SUPPORT
- 2 INTEGRATED CENTRES OPENED
- SINGLE CONSENT FORM
- AMALGAMATED FRONT DESKS
- REDUCED SILOS
- STUDENTS EASILY GETTING FULL SUPPORT
- EASE OF COMMUNICATION AMONG PRACTITIONERS
- DEVELOPING SOPHISTICATION IN MENTAL HEALTH SUPPORT

PAIN POINTS:

- INFORMED REFERRAL ACROSS FIPPA/PHIPA LINES (WHY IS THIS PERSON HERE?)
- TWO SYSTEMS (CLOCKWORK AND EMR)
- FRONT DESK PING-PONG



MENTAL HEALTH SERVICE PATHWAYS FROM PHYSICIAN

- In the 2016/17 academic year among student who saw a physician for mental health treatment:

42% students also used Counselling & Accommodation supports

26% students also used Accommodation support

15% students also saw a Counsellor

13% only saw a Physician

2% also saw a Psychologist for assessment or referral



THANK YOU.



**WE ARE
HUMBER**